

NASHVILLE OFFICE:
SunTrust Center
424 Church Street, Suite 2800
Nashville, Tennessee 37219-2386
(615) 259-1450
FAX: (615) 259-1470

STOKES
BARTHOLOMEW
EVANS & PETREE
A PROFESSIONAL ASSOCIATION

MEMPHIS OFFICE:
81 Monroe Avenue
Memphis, Tennessee 38103
(901) 525-6781
FAX: (901) 521-0681

NOV 29 2000 PM 2 56
ENCLOSURE

November 29, 2000

David Waddell, Executive Secretary
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243

RE: All Telephone Companies Tariff Filings Regarding Reclassification of Pay
Telephone Service as Required by Federal Communications Commission Docket
96-439

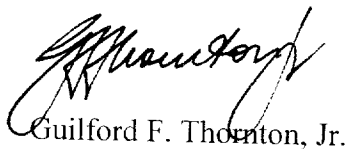
TRA Docket No. 97-00409

Dear Mr. Waddell:

On behalf of Citizens Telecommunications Company of Tennessee and Citizens
Telecommunications Company of the Volunteer State (collectively, "Citizens"), I am enclosing
with this letter Citizens' responses to the TRA data request communicated by Director Greer at
last Tuesday's Directors' conference.

Should you have any questions or require anything further at this time, please do not
hesitate to contact me.

Sincerely,


Guilford F. Thornton, Jr.

GFT/lb

cc: Richard M. Tettelbaum
Mike Swatts

POSTED
11-29-00

TRA Staff Data Request #1:

For Citizens of the Volunteer State, provide the average minutes of use per month per payphone access line that was used to calculate the switching and transport usage costs contained in the revised cost summary filed as a separate exhibit to Scott Kitchen's testimony filed on September 15, 2000.

Citizens of the Volunteer State response:

DATA RESPONSE:

Minutes of Use report - 2 weeks of data	9,967,264	a
Number of Business Lines studied	17,958	b
Number of days studied (assume 1 day for weekend)	12	c
Percent of usage falling within Busy Hour (assumed)	10%	d
Busy Hour Monthly Minutes of Use per Payphone Line	4.63	$e = a / (b \times c) \times d$
Average Monthly Minutes of use per Payphone Line	46.25	$f = e / d$

*based on a 1996 traffic study

*This traffic study is all inclusive of both CTC - Tennessee properties

TRA Staff Data Request #2:

For Citizens of Tennessee, provide the average minutes of use per month per payphone access line that was used to calculate the switching and transport usage costs contained in the revised cost summary filed as a separate exhibit to Scott Kitchen's testimony filed on September 15, 2000.

Citizens of Tennessee response:

DATA RESPONSE:

	MOU study report for 2 weeks	Busy Hour MOU per Line	Average MOU per Line
	a	$b = a / 17,958 / (10 \times 12)$	$c = b \times 10$
TN-CTC	9,967,264	4.63	46.25

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing has been served upon the following individuals, via U.S. Mail, on this 29th day of November, 2000.

Richard Collier, Esq.
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243

Guy Hicks, Esq.
Patrick Turner
BellSouth
333 Commerce Street, Suite 2101
Nashville, TN 37201-3300

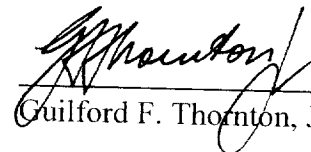
Val Sanford, Esq.
Gullett, Sanford, Robinson & Martin
230 Fourth Avenue, North
Nashville, TN 37219-8888

Henry M. Walker, Esq.
Boult, Cummings, Conners & Berry
414 Union Street, Suite 1600
Nashville, TN 37219

T.G. Pappas, Esq.
Bass, Berry & Sims
2700 First American Center
Nashville, TN 37219-8888

James Wright, Esq.
United Telephone-Southeast
14111 Capitol Boulevard
Wake Forest, NC 27587

Cynthia Kinzer, Esq.
Consumer Advocate Division
G-27 Cordell Hull Building
426 5th Avenue North
Nashville, TN 37243



Guilford F. Thornton, Jr.